## 3. EMPLOYMENT AND VACANCIES

The following tables summarise the number of posts on the establishment, the number of employees, the vacancy rate, and whether there are any staff that are additional to the establishment. This information is presented in terms of three key variables:- programme (Table 3.1), salary band (Table 3.2) and critical occupations (Table 3.3). The Department has identified critical occupations that need to be monitored. Table 3.3 provides establishment and vacancy information for the critical occupations of the department.

The vacancy rate reflects the percentage of posts that are not filled.
TABLE 3.1 - Employment and vacancies by programme, 31 March 2010

| Programme | Number of posts as at 31 March 2010 | Number of posts filled 31 March 2010 | Vacancy Rate \% | Number of posts filled additional to the establishment |
| :---: | :---: | :---: | :---: | :---: |
| Programme 1 | 1063 | 810 | 23.8 |  |
| Programme 2 | 1353 | 1136 | 16 | 0 |
| Programme 3 | 358 | 284 | 20.7 | 0 |
| Additional to Establishment | 0 | 111 | 0 | 111 |
| Total | 2774 | 2341 | 15.6 | 111 |

TABLE 3.2 - Employment and vacancies by salary bands, 31 March 2010

| Salary band | Number of posts as at 31 March 2010 | Number of posts filled 31 March 2010 | Vacancy Rate \% | Number of posts filled additional to the establishment |
| :---: | :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 83 | 63 | 24.1 | 0 |
| Skilled(Levels 3-5) | 386 | 327 | 15.3 | 4 |
| Highly skilled production(Levels 6-8) | 723 | 618 | 14.5 | 81 |
| Highly skilled supervision (Levels 9-12) | 1298 | 1087 | 16.3 | 20 |
| Senior management (Levels 13-16) | 281 | 243 | 13.5 | 6 |
| Political Office Bearers | 3 | 3 | 0 | 0 |
| Total | 2774 | 2341 | 15.6 | 111 |

TABLE 3.3 - Employment and vacancies by critical occupations as at 31 March 2010

| Critical occupations | Number of posts <br> as at | Number of <br> posts filled <br> 31 March 2010 | Vacancy Rate \% |  |
| :--- | ---: | ---: | ---: | ---: |
| 31 March 2010 |  |  |  |  |
| 124 | 112 | 9.7 | Number of posts filled additional to the establishment |  |

## 4. JOB EVALUATION

The Public Service Regulations, 2001 (as amended) introduced job evaluation as a way of ensuring that work of equal value is remunerated equally. Within a nationally determined framework, the executing authority may evaluate or re-evaluate any job in his or her organisation.

The following table (Table 4.1) summarises the number of jobs that were evaluated during the year under review. The table also provides statistics on the number of posts that were upgraded or downgraded.

TABLE 4.1 - Job Evaluation, 1 April 2009 to 31 March 2010

| Salary band | Number of posts as at 31 March 2010 | Number of Jobs Evaluated | $\%$ of posts evaluated by salary bands | Posts Upgraded |  | Posts downgraded |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Number | $\%$ of posts evaluated | Number | \% of posts evaluated |
| Lower skilled (Levels 1-2) | 83 | 0 | 0 | 0 | 0 | 0 | 0 |
| Skilled (Levels 3-5) | 386 | 0 | 0 | 0 | 0 | 0 | 0 |
| Highly skilled production (Levels 6-8) | 723 | 0 | 0 | 0 | 0 | 0 | 0 |
| Highly skilled supervision (Levels 9-12) | 1298 | 7 | 0.5 | 523 | 40.3 | 0 | 0 |
| Senior Management Service Band A | 211 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior Management Service Band B | 55 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior Management Service Band C | 14 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior Management Service Band D | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 2771 | 7 | 0.3 | 523 | 18.9 | 0 | 0 |

The following table provides a summary of the number of employees whose salary positions were upgraded due to their posts being upgraded. The number of employees may differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

The 2771 number of posts dose not include the three Political Office Bearers.
TABLE 4.2 - Profile of employees whose salary positions were upgraded due to their posts being upgraded, 1 April 2009 to 31 March 2010

| Beneficiaries | African | Indian | Coloured | White | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Female | 92 | 21 | 5 | 48 | 166 |
| Male | 151 | 15 | 9 | 65 | 240 |
| Total | 243 | 36 | 14 | 113 | 406 |

The following table summarises the number of cases where remuneration levels exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

TABLE 4.3 - Employees whose salary levels exceed the grade determined by job evaluation, 1 April 2009 to 31 March 2010 (in terms of PSR 1.V.C.3)

| Occupation | Number of employees | Job evaluation level | Remuneration level | Reason for deviation if any |
| :---: | :---: | :---: | :---: | :---: |
| N/A | None | N/A | N/A | N/A |
| Total Number of Employees whose salaries exceeded the level determined by job evaluation in 2009/10 |  |  |  | 0 |
| Percentage of total employment |  |  |  | 0 |

## 5. EMPLOYMENT CHANGES

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band (Table 5.1) and by critical occupations (Table 5.2).

TABLE 5.1 - Annual turnover rates by salary band for the period 1 April 2009 to 31 March 2010

| Salary Band | Number of employees as at 1 April 2009 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate \% |
| :---: | :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 72 | 10 | 11 | 15.3 |
| Skilled (Levels 3-5) | 348 | 50 | 60 | 17.2 |
| Highly skilled production(Levels 6-8) | 658 | 68 | 59 | 9 |
| Highly skilled supervision(Levels 9-12) | 1022 | 44 | 55 | 5.4 |
| Senior Management Service (Levels 13-16) | 250 | 11 | 30 | 12 |
| Political Office Bearers | 3 | 2 | 2 | 66.7 |
| Total | 2353 | 185 | 217 | 9.2 |

TABLE 5.2 - Annual turnover rates by critical occupation for the period 1 April 2009 to 31 March 2010

| Occupation: | Number of employees as at 1 April 2009 | Appointments and transfers into the department | Terminations and transfers out of the department | Turnover rate \% |
| :---: | :---: | :---: | :---: | :---: |
| Heads of Mission | 113 | 13 | 14 | 12.4 |
| Diplomatic Corps | 533 | 0 | 7 | 1.3 |
| Senior Management | 124 | 11 | 16 | 12.9 |
| Total | 770 | 24 | 37 | 4.8 |

This section provides information on Employee Initiated Severance Packages, per salary band as stipulated by the Public service Regulations, 2001, Chapter 1, Part III J. 4 (Tab 5.3)

TABLE 5.3 - Granting Employee Initiated Severance Packages by Salary Band for the period 1 April 2009 to 31 March 2010

| Salary Band | Number of | Number of applications <br> referred to the MPSA | Number of applications <br> supported by MPSA | Number of <br> packages <br> approved by <br> Department |
| :--- | ---: | ---: | ---: | ---: |
| Applications received |  |  |  |  |

Table 5.4 - Identifies the major reasons for staff members leaving the department

| Termination Type | Number | \% of total |
| :---: | :---: | :---: |
| Death | 11 | 5.1 |
| Resignation | 32 | 14.7 |
| Expiry of contract | 108 | 49.8 |
| Dismissal - operational changes | 0 | 0 |
| Dismissal - misconduct | 3 | 1.4 |
| Dismissal - inefficiency | 0 | 0 |
| Discharged due to ill-health | 0 | 0 |
| Retirement (incl. Normal and Early Retirement) | 32 | 14.7 |
| Transfers to other Public Service Departments | 31 | 14.3 |
| Voluntary Severance Package | 0 | 0 |
| Total | 217 | 100 |
| Total number of employees who left as a \% of the total employment (2341) as at 31 March 2010 |  | 9 |

During the period under review, 217 employees left the Department due to various reasons as reflected in the table 5.4 above and the majority of these employees were from the skilled, highly skilled production and highly skilled supervision category (i.e. Levels 3-12). The Department recruited 185 employees on various levels to provide the required human resource capacity for the Department of International Relations and Cooperation.

Table 5.5 - Promotions by critical occupation

| Occupation: | Number of employees as at 1 April 2009 | Promotions to another salary level | Salary level promotions as a \% of employees by occupation | Progressions to another notch within a salary level | Notch progressions as a \% of employees by occupation |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Heads of Mission | 113 | 2 | 1.8 | 58 | 51.3 |
| Diplomatic Corps | 533 | 0 | 0 | 357 | 67 |
| Senior Management | 124 | 3 | 2.4 | 95 | 76.6 |
| Total | 770 | 5 | 0.6 | 510 | 66.2 |

Table 5.6 - Promotions by salary band

| Salary Band | Number of employees as at 1 April 2009 | Promotions to another salary level | Salary bands promotions as a \% of employees by salary level | Progressions to another notch within a salary level | Notch progressions as a \% of employees by salary band |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 72 | 0 | 0 | 51 | 70.8 |
| Skilled (Levels 3-5) | 348 | 2 | 0.6 | 237 | 68.1 |
| Highly skilled production (Levels 6-8) | 658 | 47 | 7.1 | 408 | 62 |
| Highly skilled supervision (Levels 9-12) | 1022 | 80 | 7.8 | 688 | 67.3 |
| Senior management (Levels 13-16) | 250 | 5 | 2 | 153 | 61.2 |
| Political Office Bearers | 3 | 0 | 0 | 0 | 0 |
| Total | 2353 | 134 | 5.7 | 1537 | 65.3 |

## 6. EMPLOYMENT EQUITY

The tables in this section are based on the formats prescribed by the Employment Equity Act, 55 of 1998.
6.1 - Total number of employees (including employees with disabilities) in each of the following occupational categories as at 31 March 2010

| Occupational categories | Male |  |  |  | Female |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White |  |
| Political Office Bearers | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 3 |
| Legislators, senior officials and managers | 417 | 34 | 50 | 197 | 328 | 22 | 35 | 198 | 1281 |
| Professionals | 7 | 0 | 0 | 2 | 7 | 2 | 1 | 1 | 20 |
| Technicians and associate professionals | 22 | 2 | 2 | 6 | 26 | 0 | 0 | 5 | 63 |
| Clerks | 195 | 11 | 4 | 19 | 406 | 32 | 15 | 75 | 757 |
| Service and sales workers | 44 | 5 | 0 | 4 | 41 | 2 | 1 | 0 | 97 |
| Plant and machine operators and assemblers | 19 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 20 |
| Elementary Occupation | 32 | 0 | 0 | 0 | 66 | 0 | 0 | 2 | 100 |
| Total | 736 | 53 | 57 | 228 | 875 | 58 | 52 | 282 | 2341 |
| Employees with disabilities | 9 | 0 | 1 | 13 | 8 | 1 | 0 | 4 | 36 |

6.2 - Total number of employees (including employees with disabilities) in each of the following occupational bands as at 31 March 2010

| Occupational Bands | Male |  |  |  | Female |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White |  |
| Political Office Bearer | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 3 |
| Top Management | 9 | 0 | 3 | 0 | 5 | 0 | 0 | 0 | 17 |
| Senior Management | 95 | 8 | 13 | 34 | 54 | 3 | 2 | 17 | 226 |
| Professionally qualified and experienced specialists and mid-management | 329 | 28 | 35 | 172 | 280 | 20 | 34 | 189 | 1087 |
| Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 163 | 12 | 5 | 19 | 303 | 29 | 15 | 72 | 618 |
| Semi-skilled and discretionary decision making | 121 | 5 | 0 | 3 | 189 | 6 | 1 | 2 | 327 |
| Unskilled and defined decision making | 19 | 0 | 0 | 0 | 43 | 0 | 0 | 1 | 63 |
| Total | 736 | 53 | 57 | 228 | 875 | 58 | 52 | 282 | 2341 |

## 6.3-Recruitment for the period 1 April 2009 to 31 March 2010

| Occupational Bands | Male |  |  |  |  |  | Female |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White |  |
| Political Office Bearers | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 |
| Top Management | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Senior Management | 4 | 1 | 0 | 0 | 5 | 0 | 0 | 0 | 10 |
| Professionally qualified and experienced specialists and mid-management | 17 | 0 | 1 | 2 | 20 | 2 | 0 | 2 | 44 |
| Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 22 | 4 | 0 | 4 | 30 | 6 | 1 | 1 | 68 |
| Semi-skilled and discretionary decision making | 14 | 0 | 0 | 0 | 35 | 1 | 0 | 0 | 50 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 10 |
| Total | 57 | 5 | 2 | 6 | 102 | 9 | 1 | 3 | 185 |
| Employees with disabilities | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 |

## 6.4 - Promotions for the period 1 April 2009 to 31 March 2010

| Occupational Bands | African | Coloured | Indian | Male | African | Coloured | Indian | Female | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | White |  |  |  | White |  |
| Top Management | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 |
| Senior Management | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 |
| Professionally qualified and experienced specialists and mid-management | 32 | 2 | 2 | 5 | 22 | 0 | 1 | 16 | 80 |
| Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 9 | 0 | 0 | 0 | 34 | 3 | 0 | 1 | 47 |
| Semi-skilled and discretionary decision making | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 45 | 2 | 2 | 5 | 58 | 3 | 2 | 17 | 134 |
| Employees with disabilities | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |

## 6.5 - Terminations for the period 1 April 2009 to 31 March 2010

| Occupational Bands | Male |  |  |  | Female |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White |  |
| Political Office Bearers | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 |
| Top Management | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Senior Management | 9 | 4 | 0 | 5 | 9 | 2 | 1 | 0 | 30 |
| Professionally qualified and experienced specialists and mid-management | 18 | 2 | 0 | 9 | 13 | 0 | 1 | 12 | 55 |
| Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents | 17 | 4 | 0 | 5 | 20 | 5 | 2 | 6 | 59 |
| Semi-skilled and discretionary decision making | 17 | 0 | 0 | 0 | 41 | 1 | 1 | 0 | 60 |
| Unskilled and defined decision making | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 11 |
| Total | 61 | 10 | 0 | 19 | 95 | 8 | 6 | 18 | 217 |

## 6.6-Skills development for the period 1 April 2009 to 31 March 2010

| Occupational categories | Male |  |  |  |  |  | Female |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White |  |
| Legislators, senior officials and managers | 7 | 3 | 2 | 2 | 8 | 2 | 3 | 2 | 29 |
| Professionals | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Technicians and associate professionals | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Clerks | 180 | 9 | 3 | 19 | 334 | 10 | 8 | 28 | 591 |
| Service and sales workers | 11 | 2 | 0 | 2 | 14 | 1 | 0 | 0 | 30 |
| Plant and machine operators and assemblers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Elementary occupations | 16 | 0 | 0 | 0 | 44 | 0 | 0 | 0 | 60 |
| Total | 214 | 14 | 5 | 23 | 400 | 13 | 11 | 30 | 710 |

## 7. PERFORMANCE REWARDS

To encourage good performance, the department has granted the following performance rewards during the year under review. The information is presented in terms of race, gender, and disability (Table 7.1), salary bands (table 7.2 and 7.4) and critical occupations (Table 7.3)

TABLE 7.1 - Performance Rewards by race, gender, and disability, 1 April 2009 to 31 March 2010

|  | Beneficiary Profile |  |  |  |  | Cost |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of beneficiaries | Total number of employees in group 31 March 2010 | \% of total within group | Employees with disabilities | Cost (R'000) | Average cost per Beneficiary (R'000) |
| African |  |  |  |  |  |  |
| Male | 101 | 743 | 14 | 1 | 1.607 | 16 |
| Female | 109 | 849 | 13 | 2 | 1.452 | 11 |
| Indian |  |  |  |  |  |  |
| Male | 18 | 52 | 23 | 0 | 485 | 27 |
| Female | 9 | 55 | 33 | 0 | 135 | 15 |
| Coloured |  |  |  |  |  |  |
| Male | 5 | 55 | 9 | 0 | 60 | 12 |
| Female | 2 | 62 | 3 | 0 | 24 | 12 |
| White |  |  |  |  |  |  |
| Male | 60 | 239 | 25 | 2 | 1.424 | 24 |
| Female | 78 | 295 | 26 | 1 | 1.393 | 18 |
| Total | 382 | 2350 | 146 | 6 | 6.580 | 16 |

TABLE 7.2 - Performance Rewards by salary bands for personnel below Senior Management Service, 1 April 2009 to 31 March 2010

| Salary Bands | Beneficiary Profile |  |  |  | Cost |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of beneficiaries | Number of employees as at 31 March 2010 | \% of beneficiaries within salary band | Total Cost (R'000) | Average cost per Beneficiary ( $\mathbf{R}^{\prime} 000$ ) |
| Lower skilled (Levels 1-2) | 8 | 72 | 11 | 29 | 4 |
| Skilled (Levels 3-5) | 33 | 348 | 10 | 160 | 5 |
| Highly skilled production (Levels 6-8) | 82 | 658 | 13 | 759 | 9 |
| Highly skilled supervision (Levels 9-12) | 225 | 1022 | 22 | 4,241 | 19 |
| Total | 348 | 2100 | 17 | 5,189 | 15 |

TABLE 7.3 - Performance Rewards by critical occupations, 1 April 2009 to 31 March 2010

| Critical Occupations | Beneficiary Profile |  |  |  | Cost |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of beneficiaries | Number of employees as at 31 March 2010 | \% of beneficiaries within occupation | Total Cost (R'000) | Average cost per employee ( $\mathrm{R}^{\prime} 000$ ) |
| Heads of Mission | 6 | 113 | 5 | 259 | 43 |
| Diplomatic Corps | 84 | 533 | 16 | 1,531 | 18 |
| Senior Management | 28 | 124 | 23 | 1.133 | 40 |
| Total | 118 | 770 | 15 | 2.923 | 25 |

TABLE 7.4 - Performance related rewards (cash bonus), by salary band, for Senior Management Service

| Salary Band | Beneficiary Profile |  |  | Total Cost | Average cost per | Total cost as a \% of the total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of beneficiaries | Number of employees as at 31 March 2009 | \% of beneficiaries within band |  |  |  |
| Band A | 15 | 167 | 9 | 562 | 37 | 0.03 |
| Band B | 14 | 71 | 20 | 572 | 41 | 0.03 |
| Band C | 5 | 11 | 46 | 257 | 51 | 0.01 |
| Band D | 0 | 1 | 0 | 0 | 0 | 0.00 |
| Total | 34 | 250 | 14 | 1.391 | 413 | 0.08 |

## 8. FOREIGN WORKERS

The tables below summarise the employment of foreign nationals in the department in terms of Branches. The tables also summarise changes in the total number of foreign workers in each Branch.

TABLE 8.1 - Foreign Workers, 1 April 2009 to 31 March 2010, per Branches

| BRANCHES | 1 April 2009 |  | 31 March 2010 |  | Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number | \% of total | Number | \% of total | Number | \% change |
| Africa Bilateral | 815 | 34 | 843 | 34 | 28 | 3 |
| Africa Multilateral | 104 | 4 | 104 | 4 | 0 | 0 |
| Asia \& Middle East | 518 | 22 | 544 | 22 | 26 | 5 |
| Americas and Caribbean | 328 | 14 | 325 | 13 | -3 | -1 |
| Europe | 580 | 24 | 585 | 24 | 5 | 1 |
| Multilateral | 35 | 1 | 43 | 2 | 8 | 23 |
| Total | 2380 | 100 | 2444 | 100 | 64 | 3 |

TABLE 8.2 - Foreign Workers - Bonuses paid to Locally Recruited Personnel (LRP) employed in missions abroad

| BRANCHES | 2008/2009 |  | 2009/2010 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Expenditure (R'000) | \% of total | Expenditure ( $\mathbf{R}^{\prime} 000$ ) | \% of total |
| Africa Bilateral | 4,285 | 10 | 4,724 | 14 |
| Africa Multilateral | 238 | 1 | 162 | 0.5 |
| Asia \& Middle East | 19,009 | 46 | 8,587 | 26 |
| Americas and Caribbean | 4,367 | 10 | 5,957 | 18 |
| Europe | 12,271 | 29 | 12,406 | 37.5 |
| Multilateral | 1,604 | 4 | 1,273 | 4 |
| Total | 41,774 | 100 | 33,109 | 100 |

[^0]
## 9. LEAVE UTILISATION FOR THE PERIOD 1 JANUARY 2009 TO 31 DECEMBER 2009

The Public Service Commission identified the need for careful monitoring of sick leave within the public service. The following tables provide an indication of the use of sick leave (Table 9.1) and disability leave (Table 9.2). In both cases, the estimated cost of the leave is also provided.

TABLE 9.1 - Sick leave, 1 January 2009 to 31 December 2009

| Salary Band | Total days | \% days with medical certification | Number of Employees using sick leave | \% of total employees using sick leave | Average days per employee | Estimated Cost (R'000) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 203 | 92.12 | 31 | 2.15 | 7 | 40 |
| Skilled (Levels 3-5) | 1405 | 84.13 | 217 | 15.02 | 6 | 397 |
| Highly skilled production (Levels 6-8) | 2448 | 76.59 | 403 | 27.91 | 6 | 1,229 |
| Highly skilled supervision (Levels9-12) | 4505 | 77.89 | 696 | 48.2 | 6 | 4,380 |
| Senior management (Levels 13-16) | 564 | 81.74 | 97 | 6.72 | 6 | 1,431 |
| Total | 9125 | 79.1 | 1444 | 100 | 6 | 7,477 |

TABLE 9.2 - Disability leave (temporary and permanent), 1 January 2009 to 31 December 2009

| Salary Band | Total days taken | \% days with medical certification | Number of Employees using disability leave | $\%$ of total employees using disability leave | Average days per employee | Estimated Cost (R'000) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 41 | 100 | 2 | 3 | 21 | 9 |
| Skilled (Levels 3-5) | 427 | 100 | 7 | 10.44 | 61 | 107 |
| Highly skilled production (Levels 6-8) | 696 | 100 | 26 | 38.8 | 27 | 340 |
| Highly skilled supervision (Levels 9-12) | 724 | 100 | 27 | 40.3 | 27 | 1,007 |
| Senior management (Levels 13-16) | 145 | 100 | 5 | 7.46 | 29 | 356 |
| Total | 2033 | 100 | 67 | 100 | 30 | 1,819 |

Table 9.3 summarises the utilisation of annual leave. The wage agreement concluded with trade unions in the PSCBC in 2000, requires management of annual leave to prevent high levels of accrued leave being paid at the time of termination of service.

TABLE 9.3 - Annual Leave, 1 January 2009 to 31 December 2009

| Salary Bands | Total days taken | Average per employee |
| :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 1027 | 17 |
| Skilled Levels 3-5) | 5584 | 16 |
| Highly skilled production (Levels 6-8) | 11076 | 19 |
| Highly skilled supervision(Levels 9-12) | 23715 | 22 |
| Senior management (Levels 13-16) | 4472 | 18 |
| Total | 45874 | 20 |

TABLE 9.4 - Capped leave, 1 January 2009 to 31 December 2009

| Salary Bands | Total days of capped leave taken | Average number of days taken per employee | Average capped leave per employee as at 31 December 2009 |
| :---: | :---: | :---: | :---: |
| Lower skilled (Levels 1-2) | 1 | 1 | 43 |
| Skilled Levels 3-5) | 19 | 3 | 52 |
| Highly skilled production (Levels 6-8) | 215 | 8 | 46 |
| Highly skilled supervision(Levels 9-12) | 1076 | 10 | 55 |
| Senior management (Levels 13-16) | 129 | 6 | 78 |
| Total | 1440 | 9 | 55 |

TABLE 9.5 - Leave payouts for the leave period 1 January 2009 to 31 December 2009
The following table summarises payments made to employees as a result of leave that was not taken.

| REASON | Total Amount (R'000) | Number of Employees | Average payment per employee <br> (R'000) |
| :---: | :---: | :---: | :---: |
| Leave pay out for 2008/09 due to non-utilisation of leave for the previous cycle | 1,219 | 124 | 10 |
| Capped leave pay outs on termination of service for 2008/09 | 2,563 | 248 | 10 |
| Current leave pay out on termination of service for 2008/09 | 202 | 35 | 6 |
| Total | 3,984 | 407 | 10 |

## 10. HIVIAIDS \& HEALTH PROMOTION PROGRAMMES

TABLE 10.1 - Steps taken to reduce the risk of occupational exposure

| Units/categories of employees identified to be at high risk of contracting HIV <br> \& related diseases (if any) | Key steps taken to reduce the risk |
| :--- | :--- |
| The Department has not identified specific employees to be at high risk, but <br> are taking steps in raising awareness. | Education and Awareness |

TABLE 10.2 - Details of Health Promotion and HIV/AIDS Programmes (tick the applicable boxes and provide the required information)

| Question | Yes | No | Details, if yes |
| :--- | :--- | :--- | :--- |
| 1. Has the department designated a member of the SMS to provisions contained in Part V1 E of <br> Chapter 1 of the Public Service Regulations, 2001? If so provide his $\backslash$ her name and position | X |  | Ms Given Mashigo <br> Director: Employee Wellbeing |
| 2. Does the department have a dedicated unit or has it designated specific staff members to pro- <br> mote the health and wellbeing of your employees: If so, indicate the number of employees who <br> are involved in this task and the annual budget that is available for this purpose | X |  | Seven (7) staff members <br> Annual Budget R4 029 |

3. Has the department introduced an Employee Assistance or Health Promotion Programme for X your employees? If so, indicate the key elements / services of this Programme
4. Has the department established (a) committee(s) as contemplated in Part V 1 E. 5(e) of Chap- $X$ ter 1 of the Public Service Regulations, 2001? If so, please provide the names of the members of the committee and the stakeholder (s) that they represent

X

HIVIAIDS Management
Health and Productivity
Support for transferred employees
Psychosocial support
Dave du Buisson (PSA)
Tersia Malepane (Employee)
Sibongile Mabasa (Sports \& Recreation)
Ntombi Sibiya (NEHAWU)
Daisy Ellen (Employee)
Megan Reddy (Employee)
Odile Harrington (Employee)
Gugu Ngwenya (Employee)
Thozamile Sandi (Employee)
Seralong Chauke (Employee)
Noloyiso Tsembeyi (Employee)

HIV/AIDS and TB management Policy
Employee Health and Wellness Policy

Development of HIV/AIDS and TB management policy. Emphasised confidentiality, non-discrimination on all HR practices e.g. recruitment, promotion, training opportunities, etc.

Conducts on-site VCT programme. In 2009, a total of 258 employees participated in the programme.
8. Has the department developed measures $\backslash$ indicators to monitor and evaluate the impact of its $X$ health promotion programme? If so, list these measures $\backslash$ indicators
5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies $\backslash$ practices so reviewed
6. Has the department introduced measures to protect HIV- positive employees or those perceived to be HIV- positive from discrimination? If so, list the key elements of these measures
7. Does the department encourage its employees to undergo Voluntary Counselling and Testing?

X If so, list the results that you have achieved

Statistics
Attendance of awareness and educational programmes Number of employees attending VCT programmes Number of male condoms distributed
Number of educational articles and pamphlets distributed Evaluation of training conducted on health and wellness

## 11. LABOUR RELATIONS

The following collective agreements were entered into with trade unions within the department.
TABLE 11.1 - Collective agreements, 1 April 2009 to 31 March 2010

| Subject Matter | Date |
| :--- | :--- | :--- |
| None | - |

TABLE 11.2 - Disciplinary action for the period 1 April 2009 to 31 March 2010

| Disciplinary action | Male |  |  |  |  | Female |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
|  | 19 | 2 | 0 | 2 | 4 | 0 | 1 | 2 | 30 |

TABLE 11.3 - Misconduct and disciplinary hearings finalised, 1 April 2009 to 31 March 2010 Outcomes of disciplinary hearings

| Written warning | 0 | 0 |
| :---: | :---: | :---: |
| Final written warning | 2 | 20 |
| Not Guilty/Acquittals/Reinstatements | 1 | 10 |
| Demotion | 0 | 0 |
| Suspension without Pay | 1 | 10 |
| Dismissal | 1 | 10 |
| Case withdrawn | 0 | 0 |
| Resigned / Retired | 3 | 30 |
| Tour of Duty Terminated/Grounded at Head Office for 2 years | 2 | 20 |
| Total | 10 | 100 |

TABLE 11.4 - Types of misconduct addressed at disciplinary hearings, 1 April 2009 to 31 March 2010

| Type of misconduct | Number | \% of total |
| :---: | :---: | :---: |
| Gross Negligence/ Negligence | 0 | 0 |
| Insubordination/Insolence | 3 | 15 |
| Assault/Fighting | 2 | 10 |
| Absenteeism | 1 | 5 |
| Abuse of State Property | 2 | 10 |
| Sleeping on Duty / Alcohol abuse | 0 | 0 |
| Unbecoming conduct / Bringing the Department into Disrepute/Prejudicial conduct | 6 | 30 |
| Theft/Forgery/Misrepresentation | 2 | 10 |
| Failure to follow procedures | 2 | 10 |
| Abuse of Diplomatic Privileges | 0 | 0 |
| Dereliction of Duty | 0 | 0 |
| Abscondment | 1 | 5 |
| Sexual harassment | 1 | 5 |
| TOTAL | 20 | 100 |

TABLE 11.5 - Grievances lodged for the period 1 April 2009 to 31 March 2010

|  | Number | $\%$ of Total |
| :--- | :---: | :---: |
| Number of grievances resolved | 12 |  |
| Number of grievances not resolved | 57 |  |
| Total number of grievances lodged | $\mathbf{9}$ |  |

TABLE 11.6 - Disputes lodged with Councils for the period 1 April 2009 to 31 March 2010

|  | Number | \% of Total |
| :---: | :---: | :---: |
| Number of disputes upheld | 1 | 14 |
| Number of disputes dismissed | 2 | 29 |
| Number of disputes pending | 4 | 57 |
| Number of disputes settled | 0 | 0 |
| Total number of disputes lodged | 7 | 100 |

TABLE 11.7 - Strike actions for the period 1 April 2009 to 31 March 2010 Strike Actions
Total number of person working days lost 0

| Total cost (R'000) of working days lost | 0 |
| :--- | :--- |


| Amount ( $R^{\prime} 000$ ) recovered as a result of no work no pay | 0 |
| :--- | :--- |

TABLE 11.8 - Precautionary suspensions for the period 1 April 2009 to 31 March 2010 Precautionary Suspensions

| Number of people suspended | 4 |
| :---: | :---: |
| Number of people whose suspension exceeded 30 days |  |

Cost (R'000) of suspensions 421

## 12. SKILLS DEVELOPMENT

This section highlights the efforts of the department with regard to skills development.
12.1 Training needs identified 1 April 2009 to 31 March 2010

| Occupational Categories | Gender | Number of employees as at 1 April 2009 | Training needs identified at start of reporting period |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Learnerships | Skills Programmes \& other short courses | Other forms of training | Total |
| Legislators, senior officials and managers | Female | 583 | 0 | 75 | 0 | 75 |
|  | Male | 698 | 0 | 45 | 0 | 45 |
| Professionals | Female | 11 | 0 | 0 | 0 | 0 |
|  | Male | 9 | 0 | 0 | 0 | 0 |
| Technicians and associate professionals | Female | 31 | 0 | 0 | 0 | 0 |
|  | Male | 32 | 0 | 0 | 0 | 0 |
| Clerks | Female | 528 | 0 | 456 | 0 | 456 |
|  | Male | 229 | 0 | 220 | 0 | 220 |
| Service and sales workers | Female | 44 | 0 | 35 | 0 | 35 |
|  | Male | 53 | 0 | 40 | 0 | 40 |
| Plant and machine operators and assemblers | Female | 0 | 0 | 0 | 0 | 0 |
|  | Male | 20 | 0 | 0 | 0 | 0 |
| Elementary occupations | Female | 68 | 0 | 20 | 50 | 70 |
|  | Male | 32 | 0 | 10 | 20 | 30 |
| Gender Sub Totals | Female | 1265 | 0 | 586 | 50 | 636 |
|  | Male | 1073 | 0 | 315 | 20 | 335 |
| Total |  | 2338 | 0 | 901 | 70 | 971 |


|  | Occupational Categories | Gender | Number of employees as at 1 April 2009 | Training needs identified at start of reporting period |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Learnerships | Skills Programmes \& other short courses | Other forms of training | Total |
|  |  | Female | 583 | 0 | 15 | 0 | 15 |
|  | Legislators, senior officials and managers | Male | 698 | 0 | 14 | 0 | 14 |
|  |  | Female | 11 | 0 | 0 | 0 | 0 |
|  | Professionals | Male | 9 | 0 | 0 | 0 | 0 |
|  |  | Female | 31 | 0 | 0 | 0 | 0 |
|  | Technicians and associate professionals | Male | 32 | 0 | 0 | 0 | 0 |
|  |  | Female | 528 | 17 | 363 | 0 | 380 |
|  | Clerks | Male | 229 | 31 | 180 | 0 | 211 |
|  |  | Female | 44 | 0 | 15 | 0 | 15 |
|  | Service and sales workers | Male | 53 | 0 | 15 | 0 | 15 |
|  | Plant and machine operators and assemblers | Female | 0 | 0 | 0 | 0 | 0 |
|  |  | Male | 20 | 0 | 0 | 0 | 0 |
|  |  | Female | 68 | 0 | 0 | 44 | 44 |
|  | Elementary occupations | Male | 32 | 0 | 0 | 16 | 16 |
|  |  | Female | 1265 | 17 | 393 | 44 | 454 |
|  | Gender Sub Totals | Male | 1073 | 31 | 209 | 16 | 256 |
|  | Total |  | 2338 | 48 | 602 | 60 | 710 |

## 13. INJURY ON DUTY

The following tables provide basic information on injury on duty.
TABLE 13.1 - Injury on duty, 1 April 2009 to 31 March 2010

| Nature of injury on duty | Number | $\%$ of total |
| :--- | :---: | :---: |
| Required basic medical attention only | 6 |  |
| Temporary Total Disablement | 0 | 100 |
| Permanent Disablement | 0 | 0 |
| Fatal | 0 | 0 |
| Total | 0 | 0 |


[^0]:    The bonuses do not include performance rewards, but are informed by what the local legislation in that country provides.

